

STREET REPORT



DOWNTOWN RENO BUSINESS IMPROVEMENT DISTRICT HOSPITALITY AND STREET OUTREACH PROGRAM | JANUARY, 2019

The following data and information is provided to the Downtown Reno Business Improvement District for tracking purposes. The information contained in this report is for activities reported in January 2019. The data and information is obtained from Ambassadors conducting patrols and entered in Statview.



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INITIATIVES:

The Downtown Reno Partnership understands that there are small windows of opportunity where a person who is suffering from mental health or substance use disorders will be receptive to help or entering the initial stages of change. Being incarcerated opens one of these windows. So, the DRP met with Washoe County Sheriff Darin Balaam to work on connecting our social outreach ambassador with homeless residents of the downtown area upon their release from jail to help facilitate a continuum of care which will reduce recidivism.

The DRP also completed a site survey with Health Plan of Nevada that will help make possible the "Medicine on the Move" event in March. This will bring a mobile clinic to our facility along with a number of services designed to offer medical and housing support to our downtown homeless population.

Education is paramount so we sent two of our ambassadors to the Bridges out of Poverty training that teaches strategies for professionals and communities to better serve our homeless population. We also received training from the Director of Clinical Services at Reno Behavioral, Dr. Anderson which is geared towards working with persons with mental illness. We attended Homeless Connect event where we were able to engage with close to 600 homeless people and networked with most of the local service providers.

Our partnerships with HPN, Reno Behavioral, Project Help, VOA, and many others have made it possible to link over 50 people this month to either housing treatment, or other services that will help to improve their situation.

ACCOMPLISHMENTS

Some of our greatest accomplishments at the Downtown Reno Partnership include working with Earl. Earl is a Veteran from Alturas, CA who was passing through Reno on the way to his sister's house when his bus had an unexpected stop due to the weather. Because of his physical and mental health, Earl became disoriented and lost in downtown. When we found him, we were able to connect him with his sister, and create a plan to get him home. We got him safely to the VA and worked closely with him, his case manager at the VA and his sister over the course of the next few days until he was on the next bus home.

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BEFORE/AFTER



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DEPLOYED LABOR HOURS

HOSPITALITY AMBASSADOR

January	1635.00
February	—
March	—
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1st Quarter	1635.50

SOCIAL OUTREACH SPECIALIST

January	185.00
February	—
March	—
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1st Quarter	185.50

SHIFT SUPERVISOR

January	304.00
February	—
March	—
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1st Quarter	304.00

OPERATIONS MANAGER

January	184.00
February	—
March	—
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1st Quarter	184.50

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STATISTICS

311 REPORTS

	JAN	FEB	MARCH
Bulky Items	66	—	—
Encampment Reporting	5	—	—
Graffiti Removal	91	—	—
Gutter Repair	1	—	—
Illegal Dumping	22	—	—
Sidewalk Repair	4	—	—
Streetlight Issue	7	—	—

1st Quarter 196 — —

CRIMES

	JAN	FEB	MARCH
Aggravated Assault	0	—	—
Assault	0	—	—
Battery	1	—	—
Burglary	0	—	—
Domestic Violence	2	—	—
Grand Theft	0	—	—
Harassment	0	—	—
Theft	0	—	—
Threat	3	—	—

1st Quarter 6 — —

WASTE - REPORTED

	JAN	FEB	MARCH
Feces	19	—	—
Syringe	199	—	—
Urine	8	—	—

1st Quarter 136 — —

ALLEY

	JAN	FEB	MARCH
Overflowing Dumpsters	7	—	—

1st Quarter 7 — —

DIRECTIONS

	JAN	FEB	MARCH
All	884	—	—

1st Quarter 884 — —

SAFE WALKS

	JAN	FEB	MARCH
All	64	—	—

1st Quarter 64 — —

ANIMAL

	JAN	FEB	MARCH
Dead - disposed of	0	—	—
Dead - reported to Animal Control	2	—	—

1st Quarter 2 — —

QUALITY OF LIFE

	JAN	FEB	MARCH
Conditions - Benches Cleared	12	—	—
Conditions - Blocking Sidewalk	42	—	—
Conditions - Encampment	81	—	—
Conditions - Wellness Check	327	—	—
Incidents - Disturbance	16	—	—
Incidents - Noise Complaint	1	—	—
Incidents - Open Container	20	—	—
Incidents - Panhandling - Aggressive	1	—	—
Incidents - Panhandling - Passive	20	—	—
Incidents - Public Intoxication	12	—	—
Incidents - Public Urination	0	—	—
Incidents - Suspicious Vehicle	3	—	—
Incidents - Suspicious Person	5	—	—
Incidents - Trespassing	28	—	—

1st Quarter 568 — —

PROPERTY

	JAN	FEB	MARCH
Abandoned	33	—	—
Found	24	—	—
Found	24	—	—
Shopping Carts - recovered	79	—	—
Lost	0	—	—

1st Quarter 136 — —

SOCIAL SERVICE

	JAN	FEB	MARCH
Referral - Clothing	17	—	—
Referral - Food	4	—	—
Referral - Medical	7	—	—
Referral - Shelter	3	—	—

1st Quarter 31 — —

TRASH-REPORTED

	JAN	FEB	MARCH
Bags Collected	0	—	—
Bulky Items	19	—	—
Cans Services	0	—	—
Construction Site	2	—	—
Illegal Dumping - Alley	37	—	—
Illegal Dumping - Sidewalk	84	—	—

1st Quarter 142 — —