

# STREET REPORT



## DOWNTOWN RENO BUSINESS IMPROVEMENT DISTRICT HOSPITALITY AND STREET OUTREACH PROGRAM | FEBRUARY, 2019

The following data and information is provided to the Downtown Reno Business Improvement District for tracking purposes. The information contained in this report is for activities reported in February 2019. The data and information is obtained from Ambassadors conducting patrols and entered in Statview.



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## INITIATIVES:

"Coming together is a beginning, staying together is progress, and working together is success." – Henry Ford

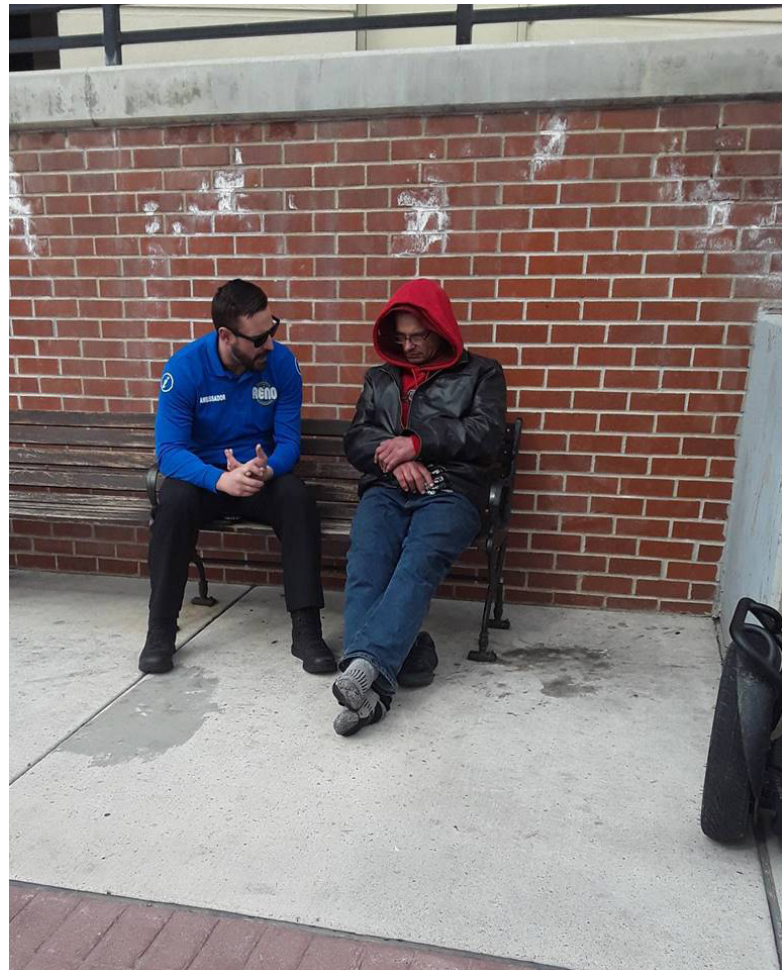
In order for the Downtown Reno Partnership to continue to succeed we must collaborate with local agencies. Last month we started a needle clean up with Change Point from Northern Nevada Hopes. This has evolved into a multi-agency weekly outreach including Project Help Nevada and soon will include Northern Nevada Urban Indian. This outreach offers services and basic supplies to those in need. It also serves as a vehicle for building rapport and connections necessary for more positive outcomes.

Being homeless means that you're going to have to walk a lot. Eventually this can take a toll on your feet. We find many of our population stranded where they sit because of an inability to walk any further. In order to easily transport individuals in this situation to nearby services St. Mary's donated a wheelchair to the Ambassadors that will be used to more efficiently move stranded individuals to a more safe and suitable locations.

## ACCOMPLISHMENTS

Our goal is not only to help people off the streets, it's to KEEP them off the streets. How we achieve this sustainability is by matching each individual with a program that best suits their needs. Our partnership with Health Plan of Nevada has proven to be extremely successful in that nearly all of the people we referred to them from the day we started working with them are still off the streets and thriving. Some are even employed and self-sufficient.

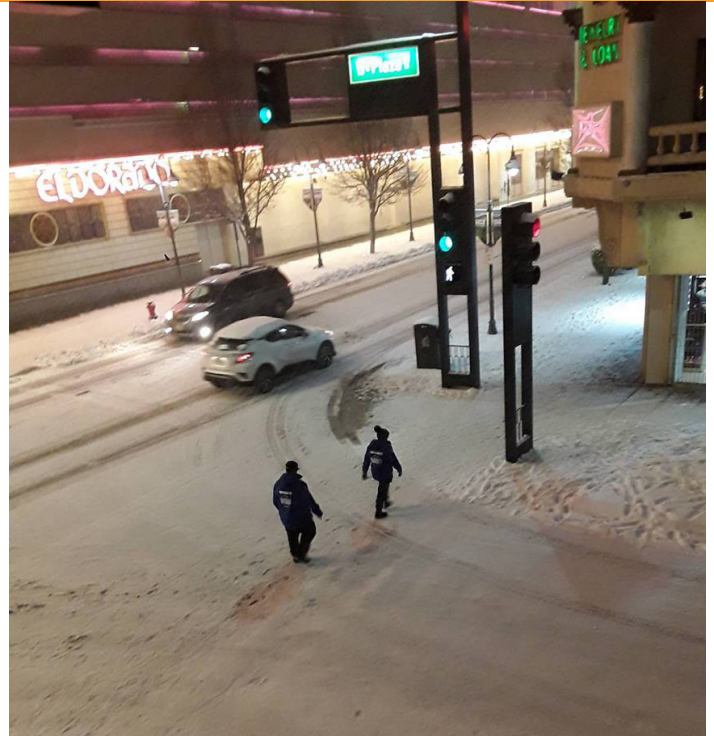
We have strengthened our relationship with Reno Police Department by having weekly meetings to improve communication between our team and the officers that regularly work the downtown area. This has helped create an understanding of the best ways to work together and of the new community court initiative that has begun which is not as much punitive based rather service oriented giving those in need options to get help and services through local organizations. This initiative is a huge step towards helping those in need due to the fact it gives someone an option to get support if they really want it.





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## DEPLOYED LABOR HOURS

### HOSPITALITY AMBASSADOR

January	1635.00
February	1316.25
March	—

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1st Quarter	2951.75
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### SOCIAL OUTREACH SPECIALIST

January	185.00
February	160.00
March	—

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1st Quarter	345.00
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### SHIFT SUPERVISOR

January	304.00
February	268.75
March	—

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1st Quarter	572.75
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### OPERATIONS MANAGER

January	184.00
February	160.00
March	—

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1st Quarter	344.00
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## STATISTICS

### 311 REPORTS

	JAN	FEB	MARCH
Bulky Items	66	39	—
Encampment Reporting	5	8	—
Graffiti Removal	91	96	—
Gutter Repair	1	2	—
Illegal Dumping	22	40	—
Sidewalk Repair	4	1	—
Streetlight Issue	7	6	—

1st Quarter 196 192 —

### CRIMES

	JAN	FEB	MARCH
Aggravated Assault	0	2	—
Assault	0	1	—
Battery	1	0	—
Burglary	0	0	—
Domestic Violence	2	1	—
Grand Theft	0	0	—
Harassment	0	2	—
Theft	0	3	—
Threat	3	0	—

1st Quarter 6 9 —

### WASTE - REPORTED

	JAN	FEB	MARCH
Feces	19	39	—
Syringe	199	36	—
Urine	8	5	—

1st Quarter 136 80 —

### ALLEY

	JAN	FEB	MARCH
Overflowing Dumpsters	7	6	—

1st Quarter 7 6 —

### DIRECTIONS

	JAN	FEB	MARCH
All	884	1,206	—

1st Quarter 884 1,206 —

### SAFE WALKS

	JAN	FEB	MARCH
All	64	51	—

1st Quarter 64 51 —

### ANIMAL

	JAN	FEB	MARCH
Dead - disposed of	0	0	—
Dead - reported to Animal Control	2	2	—

1st Quarter 2 2 —

### QUALITY OF LIFE

	JAN	FEB	MARCH
Conditions - Benches Cleared	12	6	—
Conditions - Blocking Sidewalk	42	31	—
Conditions - Encampment	81	47	—
Conditions - Wellness Check	327	443	—
Incidents - Disturbance	16	16	—
Incidents - Noise Complaint	1	1	—
Incidents - Open Container	20	20	—
Incidents - Panhandling - Aggressive	1	6	—
Incidents - Panhandling - Passive	20	34	—
Incidents - Public Intoxication	12	26	—
Incidents - Public Urination	0	3	—
Incidents - Suspicious Vehicle	3	6	—
Incidents - Suspicious Person	5	9	—
Incidents - Trespassing	28	43	—

1st Quarter 568 691 —

### PROPERTY

	JAN	FEB	MARCH
Abandoned	33	28	—
Found	24	3	—
Found	24	78	—
Shopping Carts - recovered	79	0	—
Lost	0	109	—

1st Quarter 136 — —

### SOCIAL SERVICE

	JAN	FEB	MARCH
Referral - Clothing	17	22	—
Referral - Food	4	7	—
Referral - Medical	7	9	—
Referral - Shelter	0	30	—
Referral - Bus Pass	0	8	—
Referral - Detox/Treatment	0	6	—
Referral - Housing	0	5	—

1st Quarter 31 87 —

### TRASH-REPORTED

	JAN	FEB	MARCH
Bags Collected	0	0	—
Bulky Items	19	33	—
Cans Services	0	1	—
Construction Site	2	2	—
Illegal Dumping - Alley	37	59	—
Illegal Dumping - Sidewalk	84	129	—

1st Quarter 142 224 —