

STREET REPORT



DOWNTOWN RENO BUSINESS IMPROVEMENT DISTRICT HOSPITALITY AND STREET OUTREACH PROGRAM | APRIL, 2020

The following data and information is provided to the Downtown Reno Business Improvement District for tracking purposes. The information contained in this report is for activities reported in April 2020. The data and information is obtained from Ambassadors conducting patrols and entered in Statview.



Ambassador Devon Riddick Assisting with a blanket

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STREET STORIES:

- A team of ambassadors went to Evans Park to remove the encampment that we have been working on for the last few days. Upon our arrival, they contacted non-emergency and officer Jenkins came to the park and helped the team of ambassadors remove the individuals from the park. Officer Jenkins informed us that the ambassadors have to call Volunteers of America and make sure there are beds available before we remove the camps.
- Ambassador Shantera assisted with Stan Gardener age 59 he needed her to call REMSA. He was complaining about a swollen ulcer and was in a lot of pain. Stan was taken to the hospital.
- Ambassador Deloney assisted with a person slumped over complaining of chest pain. He was located on 4th St. in front of St. Vincent. Deloney called non-emergency. Shortly after REMSA arrived and they took him to the hospital.
- Ambassador Donald observed Anna laying in the front of the National Bowling Stadium. He conducted a wellness check and noticed that she was intoxicated. She was too intoxicated to walk. He transported her in a wheelchair to Wellcare. However, they had no female beds available. Donald then called REMSA and she was taken to the hospital.
- Ambassadors had to call non-emergency to 275 East 4th Street to remove a group of people drinking, causing a disturbance and refusing to leave. RPD arrived and office Wilson removed all individuals –no arrests were made.

ACCOMPLISHMENTS:

We look at Accomplishments this month in two different categories: Health and Social.

Several times a day ambassadors encounter downtown residents that are in failing health or a crisis situation. At times these people are either too inebriated to care for themselves or are found in a condition where calling for emergency services is not an option. Ambassadors frequently have been the bridge between a very sick downtown resident and proper health care.

Some of our social achievements have come in the process of setting the standards for social norms. How we do this is by focusing on behavior on our neighbors downtown. When Ambassadors properly influence following the rules we are also helping the population to build foundational skills that are necessary to improving lifestyle and stability.

In addition to this, one of the number one assets to having our ambassadors on the streets is that we become the eyes and ears of downtown. On April 26, Ambassadors were able to locate a female minor runaway. Ambassadors were able to keep her to a safe and secure while RPD was notified and return her to her family.

INITIATIVES:

Ambassadors are currently still providing water to the unsheltered population, and have been working with the city to provide portable pottys and hand washing stations.

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Ambassadors Release balloons to Remember Shannon Rowden



Adolf Stankus Seeking Medical Attention For Woman



Before Large Encampment



After Large Encampment Downtown



Alex Silveira Taking Woman To Detox

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DEPLOYED LABOR HOURS

HOSPITALITY AMBASSADOR

April	2,023.75
May	—
June	—

2nd Quarter	2,023.75
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SOCIAL SERVICE OUTREACH SPECIALIST

April	378.32
May	—
June	—

2nd Quarter	378.32
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SHIFT SUPERVISOR

April	483.50
May	—
June	—

2nd Quarter	483.50
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OPERATIONS MANAGER

April	176
May	—
June	—

2nd Quarter	176
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WOLF PACK TOWER

April	424
May	—
June	—

2nd Quarter	424
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STATISTICS

311 REPORTS

	APRIL	MAY	JUNE
Bulky Items	0	—	—
Encampment Reporting	5	—	—
Graffiti Removal	16	—	—
Gutter Repair	1	—	—
Illegal Dumping	0	—	—
Sidewalk Repair	1	—	—
Streetlight Issue	0	—	—
2nd Quarter	23	—	—

CRIMES

	JAN	FEB	MARCH
Aggravated Assault	0	—	—
Assault	0	—	—
Battery	0	—	—
Burglary	0	—	—
Domestic Violence	1	—	—
Grand Theft	0	—	—
Harassment	0	—	—
Theft	0	—	—
Robbery	0	—	—
Threat	3	—	—
2nd Quarter	4	—	—

WASTE - REPORTED

	JAN	FEB	MARCH
Feces	3	—	—
Syringe	9	—	—
Urine	1	—	—
2nd Quarter	13	—	—

DIRECTIONS

	JAN	FEB	MARCH
All	87	—	—
2nd Quarter	87	—	—

STAKEHOLDER CHECK-IN

	JAN	FEB	MARCH
Business	2,504	—	—
Property Owner	33	—	—
Residential Property	5	—	—
2nd Quarter	2,542	—	—

ANIMAL

	JAN	FEB	MARCH
Dead - disposed of	0	—	—
Dead - reported to Animal Control	0	—	—
2nd Quarter	0	—	—

PROPERTY

	JAN	FEB	MARCH
Abandoned	2	—	—
Found	0	—	—
Lost	1	—	—
Shopping Carts - recovered	15	—	—
2nd Quarter	18	—	—

SAFE WALKS

	JAN	FEB	MARCH
All	42	—	—
2nd Quarter	42	—	—

INCOMING CALLS

	JAN	FEB	MARCH
Nuisances	100	—	—
Outreach	18	—	—
Cleanliness	1	—	—
Other	15	—	—
2nd Quarter	134	—	—

QUALITY OF LIFE

	JAN	FEB	MARCH
Incidents - Public Intoxication	16	—	—
Incidents - Public Indecency	1	—	—
Incidents - Public Urination	0	—	—
Incidents - Trespassing	2	—	—
Incidents - Disturbance	42	—	—
Incidents - Noise Complaint	1	—	—
Incidents - Open Container	11	—	—
Incidents - Panhandling Passive	55	—	—
Incidents - Panhandling - Aggressive	1	—	—
Incidents - Suspicious Person	0	—	—
Incidents - Suspicious Vehicle	0	—	—
Conditions - Blocking Sidewalk	123	—	—
Conditions - Benches Cleared	35	—	—
Conditions - Encampment	18	—	—
Conditions - Wellness Check	105	—	—
2nd Quarter	410	—	—

SOCIAL SERVICE

	JAN	FEB	MARCH
Referral - Clothing	1	—	—
Referral - Food	1	—	—
Referral - Medical	7	—	—
Referral - Shelter	0	—	—
Referral - Detox/Treatment	1	—	—
Referral - Housing	1	—	—
Referral - Insurance	0	—	—
2nd Quarter	11	—	—

TRASH-REPORTED

	JAN	FEB	MARCH
Litter	93	—	—
Debris	13	—	—
Bulky Items	4	—	—
Illegal Dumping - Alley	4	—	—
Illegal Dumping - Sidewalk	11	—	—
2nd Quarter	125	—	—

HOT SPOTS

	JAN	FEB	MARCH
Checks	1,982	—	—
2nd Quarter	1,982	—	—

EVENT SUPPORT

	JAN	FEB	MARCH
Service Hours	19	—	—
Cleanup	132	—	—
2nd Quarter	151	—	—

MATERIALS DISTRIBUTION

	JAN	FEB	MARCH
Collateral Material	22	—	—
2nd Quarter	22	—	—

HOSPITALITY

	JAN	FEB	MARCH
Engagement	1,046	—	—
2nd Quarter	1,046	—	—