STREET CONTINUES OF THE RESERVE

DOWNTOWN RENO BUSINESS IMPROVEMENT DISTRICT HOSPITALITY AND STREET OUTREACH PROGRAM | JUNE, 2020

The following data and information is provided to the Downtown Reno Business Improvement District for tracking purposes. The information contained in this report is for activities reported in June 2020. The data and information is obtained from Ambassadors conducting patrols and entered in Statview.







STREET STORIES:

Ambassador Quintero assisted with a young woman named Ameena at Circus Circus that was kidnapped, drugged and possibly raped. Ambassador Quintero made sure the Ameena felt safe and helped her get in touch with her father to get back home. Ameena lives in Oklahoma and Ambassador Quintero was able to help Ameena's father purchase a train ticket to get her home. Ameena stated she was two months pregnant and scared, however she did not want to file a police report. Ambassador Quintero was able to get her a bed at the event center for the night. The next morning, our day shift Ambassadors meet Ameena and provided her with an escort to the Amtrak station where she boarded her train to be reunited with her family.

Social Outreach Ambassador Gersch, utilized the connections that she has built with Care Chest of Nevada to obtain 5 wheelchairs during the month of June. These were provided to five individuals who had an immediate need for new wheelchairs.

June 4, 2020 at 10:00 am, Ambassador Perales made contact with an adult male named Brandon Maher. Brandon is trying to get sober and change his life. Ambassador Perales got Brandon a Phone interview with Lisa Moore at Life Changes Inc. which placed him on the path to recovery.

June 7, 2020 at approx. 09:40hrs Ambassador Perales and Social Outreach Griffin came upon an adult male later identified as Mark whom was too intoxicated to walk. Fearing for his well-being, Social Outreach Ambassador Griffin was able to flag down a passing ambulance (REMSA # 44) who evaluated and transported Mark to Saint Mary's hospital.

June 12, 2020, Ambassadors Bissett & Neal-Martine referred Barbara, an adult female who sleeps at the courthouse to the doctor and shelter. Barbara is suffering from an infection in her leg.

ACCOMPLISHMENTS:

Ambassadors worked together to find a missing young woman and reunified her with her family. Social Service Outreach was able to assist with finding housing for an individual.

Ambassadors continues to spray and disinfect the high touchpoints of Downtown Reno.

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Social Outreach Gersch worked with Care Chest to issue two new wheelchairs.



AmbassadorGersch and Perales disinfecting and cleaning Downtown Reno.



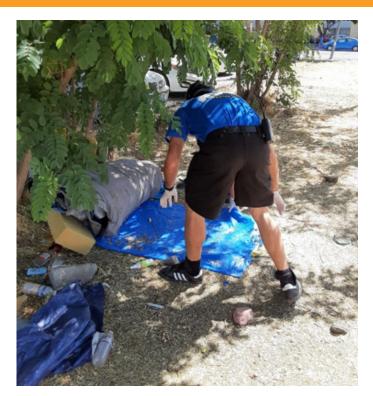
Abassador Martinez handing out bottle water.



Ambassador Perales assisting with resources with information.

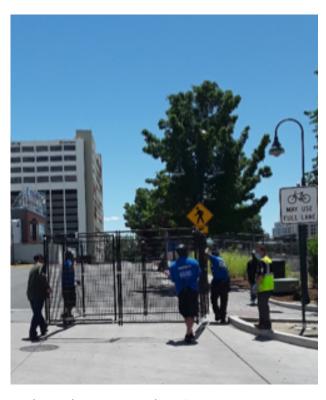
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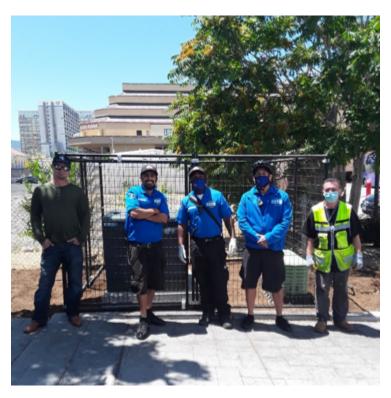






Ambassador Martinez and Villarreal cleaning an abandoned encampment.





Ambassadors assisting the US Manor Apartments with putting cages over electric boxes.





DEPLOYED LABOR HOURS

HOSPITALITY AMBASSADOR	
April	2,023.75
May	2,064.50
June	1785.25
2nd Quarter	5,883.50
SOCIAL SERVICE OUTREACH SPEC	CIALIST
April	378.32
May	325.00
June	321.50
2nd Quarter	1024.82
SHIFT SUPERVISOR	
April	483.50
May	477.00
June	369.50
2nd Quarter	1330.00
OPERATIONS MANAGER	
April	176
May	160
June	160
2nd Quarter	490
WOLF PACK TOWER	
April	424
May	179
June	
2nd Quarter	603

DOWNTOWN RENO BUSINESS IMPROVEMENT DISTRICT HOSPITALITY AND STREET OUTREACH PROGRAM | JUNE 2020



STATISTICS

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311 REPORTS	APRIL	MAY	JUNE
Bulky Items	0	4	4
Encampment Reporting	5	5	5
Graffiti Removal	16	5	21
Gutter Repair	1	0	0
Illegal Dumping	0	4	8
Sidewalk Repair	1	0	6
Streetlight Issue	0	1	0
2nd Quarter	23	19	44
CRIMES	APRIL	MAY	JUNE
Aggravated Assault	0	1	0
Assault	0	0	1
Battery	0	0	Ö
Burglary	0	16	1
Domestic Violence	1	0	Ö
Grand Theft	Ö	2	0
Harassment	0	0	0
Theft	0	1	2
Robbery	0	Ö	1
Threat	3	2	Ö
		<u>_</u> _	
2nd Quarter	4	22	5
WASTE - REPORTED	APRIL	MAY	JUNE
Feces	3	8	8
Syringe	9	15	13
Urine	1	2	1
2nd Quarter	13	25	22
DIRECTIONS	APRIL	MAY	JUNE
All	87	120	273
2nd Quarter	87	120	273
STAKEHOLDER CHECK-IN	APRIL	MAY	JUNE
Business	2,504	3,537	6,353
Property Owner	33	32	45
Residential Property	5	9	39
		-	
2nd Quarter	2,542	3,578	6,437
ANIMAL	APRIL	MAY	JUNE
Dead - disposed of	0	3	3
Dead - reported to Animal Contr	ol 0	0	0
2nd Quarter	0	3	3
PROPERTY	APRIL	MAY	JUNE
Abandoned	2	5	8
Found	0	1	1
Lost	1	0	0
Shopping Carts - recovered	15	12	26
2nd Quarter	18	18	35
SAFE WALKS	APRIL	MAY	JUNE
All	42	66	80
2nd Quarter	42	66	80

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INCOMING CALLS Nuisances Outreach Cleanliness Other	100 18 1 15	MAY 122 6 19 12	JUNE 265 42 17 8
2nd Quarter	134	159	332
QUALITY OF LIFE Incidents - Public Intoxication Incidents - Public Indecentcy Incidents - Public Urination Incidents - Trespassing Incidents - Disturbance Incidents - Noice Complaint Incidents - Open Container Incidents - Panhandling Passive Incidents - Panhandling - Aggress Incidents - Suspicious Person Incidents - Suspicious Vehicle Conditions - Blocking Sidewalk	APRIL 16 1 0 2 42 1 11 55 iive 1 0 0 123	MAY 132 0 1 3 26 0 78 59 0 2 1 156	JUNE 192 0 1 4 43 3 118 84 2 4 0 286
Conditions - Benches Cleared Conditions - Encampment	35 18	17 30	81 36
Conditions - Wellness Check 2nd Quarter	105 410	124 629	329 1,183
SOCIAL SERVICE Referral - Clothing Referral - Food Referral - Medical Referral - Shelter Referral - Detox/Treatment Referral - Housing Referral - Insurance	1 1 7 0 1 1 1	MAY 0 5 16 6 9 4	3 18 17 10 9 7
2nd Quarter	11	40	65
TRASH-REPORTED Litter Debris Bulky Items Illegal Dumping - Alley Illegal Dumping - Sidewalk	93 13 4 4 11	MAY 102 31 9 9	323 257 22 19 5
2nd Quarter	125	156	626
HOT SPOTS Checks	APRIL 1,982	MAY 1,913	JUNE 3,201
2nd Quarter EVENT SUPPORT Service Hours Cleanup	1,982 APRIL 19 132	1,913 MAY 13 134	3,201 JUNE 15 57
2nd Quarter	151	147	72
MATERIALS DISTRIBUTION Collateral Material	APRIL 22	MAY 70	JUNE 63
2nd Quarter	22	70	63
HOSPITALITY Engagement	APRIL 1,046	MAY 923	JUNE 1,516
2nd Quarter	1,046	923	1,516