

Creating a Safer, Cleaner and Vibrant Downtown Reno

Welcome to the Biggest Little City in the World! The Downtown Reno Partnership, City of Reno and the Reno Police Department are working hard to provide residents, visitors and businesses with a safe, clean and welcoming environment for those in our downtown core. Below are several services to help facilitate a safe, clean and vibrant Downtown Reno. Below is a list of services each organization offers and how to contact them directly.



Downtown Reno Partnership

Call/Text the Ambassador Hotline at

775-313-4080

24 hours a day

www.DowntownReno.org

Contact the Ambassador Team for assistance with:

- Nuisance calls
- Safe walks
- Cleaning up trash/litter
- Removing toxic waste
- Initiating graffiti removal
- On-call pressure washing
- Illegal camping prevention
- Picking up abandoned shopping carts
- Social outreach
- De-escalation
- Assist with reporting code violations
- Van rides to the DMV, social services etc. (appointment required through the Ambassador team)



City of Reno – Reno Direct

Call Reno Direct at

775-334-4636

M-F 9 a.m. to 4 p.m.

www.Reno.gov

Contact Reno Direct to report non-emergency concerns or utilizing the "chat" function on www.Reno.gov.

Contact the Reno Direct for assistance with:

- Illegal dumping
- Graffiti removal
- Abandoned cars and RVs
- Illegal encampments
- Nuisance properties
- Requesting police patrols
- Road hazards
- Overflowing trash cans
- Code violations



Reno Police Department

For emergency situations call **911**

www.RenoPD.com

24 Hours a Day, 7 Days a Week

Contact 911 for emergency help with:

- All crimes in progress
- Major crimes that have just occurred
- Any call with the potential for injury or death
- Any medical emergency
- Any type of fire

Reno Police Department (Non-Emergency)

Dispatch non-emergency number

775-334-2677

24 Hours a Day, 7 Days a Week

Contact RPD non-emergency for:

- Noise disturbances
- Parking/code violations
- Reporting non-active crimes
- Welfare checks
- Trespassing on private property